FLCCsecure

How to Set Up a Secure Wireless Device for Students and Employees

Please Note: This packet is a general overview of how to setup the most commonly used personal devices here on campus at FLCC; the following pictures may not be 100% accurate to what you will see on your own device. Should you encounter difficulties please contact the IT Help Desk, Canandaigua Campus Room B388, (585) 785-1419, helpdesk@flcc.edu.

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If you do not have a FLCC Network Account please visit the IT Help Desk at the Canandaigua Campus or the front desk at any other Campus location. Photo ID will be required to create your account. It is best to present your FLCC ID Card.

ATTENTION STUDENTS!!

Success. It’s In Our Nature.
iPhone/iPad/iPod Touch Instructions

From the home screen, find and tap on the “Settings” icon.

Then, tap on Wi-Fi.

Ensure that FLCCsecure and FLCCguest are NOT already in the list. If either are, tap on the blue arrow next to the respective network.

IMPORTANT! DO NOT IGNORE!

Tap on “Forget this Network” then tap the red “Forget” button that appears.
Once your device has forgotten existing FLCCsecure and FLCCguest connections or you ensured none exist, tap on FLCCsecure.

If you are a student you must put student\ in the username field. That is a BACK SLASH (\) and NOT a forward slash (/).

If you are an employee you must put employee\ in the username field. That is a BACK SLASH (\) and NOT a forward slash (/).

To find the Back Slash (\), first tap on the “.123” button.

Then, tap on the “#+=” button.

Now, you should see the Back Slash (\) button.
Then, fill in your FLCC Network Account’s username and password. That is, the same account you use to logon to a Computer on campus. Make sure you fill out the username after the student\ or employee\.

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Once you have entered all of the appropriate information, tap “Join”.

Once this screen appears, tap on the “Accept” button. After that, be patient and then you should be connected to FLCCsecure!
**Android Phone and Tablets Instructions**

*Please Note:* Android device interfaces vary depending on the OS version and/or the device manufacturer; the following pictures may not be 100% accurate to what you will see on your own device.

1. Navigate to your **Wi-Fi settings**. Then, ensure that **FLCCsecure** and **FLCCguest** are **NOT** already in the list. If either is, tap on the respective network.

2. **IMPORTANT! DO NOT IGNORE!**

   - Then, tap on the **Forget** button and proceed to the next page of this packet.
Once your device has forgotten existing **FLCCsecure** and **FLCCguest** connections or you ensured none exist, tap on **Add a Network** (you may need to scroll all the way to the bottom to find this).

Set the **Network Name (SSID)** to **FLCCsecure**

**cAsE sEnSiTiVe!! No Space!!**

Set **Security** to **WPA2 EAP** if that is one of the options...

On some Android devices, the **Security** option will be **802.1x EAP**.
Set the EAP Method to **PEAP**.

Set the **Phase 2 Authentication** to **None** OR leave it as what the 1st option is if **None** is **NOT** an option.

Do not change these options.

Under **Identity**...

If you are a **student** you must put **student\** in the Identity field. That is a **BACK SLASH (\)** and **NOT** a forward slash (/).

If you are an **employee** you must put **employee\** in the Identity field. That is a **BACK SLASH (\)** and **NOT** a forward slash (/).
To find the Back Slash (\), first tap on the “123!?" or similar button.

Then, tap on the “+==" or similar button.

Now, you should see the Back Slash (\) button.

Identity

student\username

Anonymous identity

Password

************

Show password

Save

Identity

employee\username

Anonymous identity

Password

************

Show password

Save

Then, fill in your FLCC Network Account’s username and password. That is, the same account you use to logon to a Computer on campus. Make sure you fill out the username after the student\ or employee\.

Leave Anonymous Identity blank!

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Once done filling in all the information, tap on the “Save” button. After that, be patient and then you should be connected to FLCCsecure!